Illinois IT Solutions, LLC

Product: Approve, Test and Enable User Mailbox Automation

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Welcome to Illinois IT Solutions.
Thank you for allowing us to be at your service.

1 Product Details:

Name: D365 CRM User Mailbox Approval, Test and Enable.

This is a managed solution for your D365 CRM. The solution comprises of Web resources such as HTML pages and Scripts. It also has a plugin dll that gets called on Create or Update events within D365 CRM. The entities monitored for Update and Create events are SystemUser and Mailbox.

2 USE CASE SCENARIOS:

2.1 Test Case 1:

Plugin fires when a new user is added to D365 CRM. If the user is missing any security roles the plugin will assign Sales Person role and complete the tasks of Approving the user email and then Test and Enable the mailbox.

2.2 Test Case 2.

When a user's email approval is revoked due to email address changes or any other reason that triggers Approval to change then the plugin will fire and check security roles. If minimum required permissions are missing it will Assign Sales Person role and execute the next steps of Approving and Testing and Enabling the mailbox.

3 USEFULNESS:

- **AUTO EMAIL APPROVAL**

Simple and easy logic to auto approve user emails within D365 CRM

REDUCE GLOBAL ADMIN'S UI TIME
Global Admins no longer need to spend time in CRM UI to Approve user email addresses.

- **EASY TO INSTALL**

As easy as it can be. Simply import a Managed solution as a Global Admin into D365 CRM. Complete the registration under the Configuration Page within the solution and your Trial will start. After the trial expires contact billing@ilitsol.com to renew.

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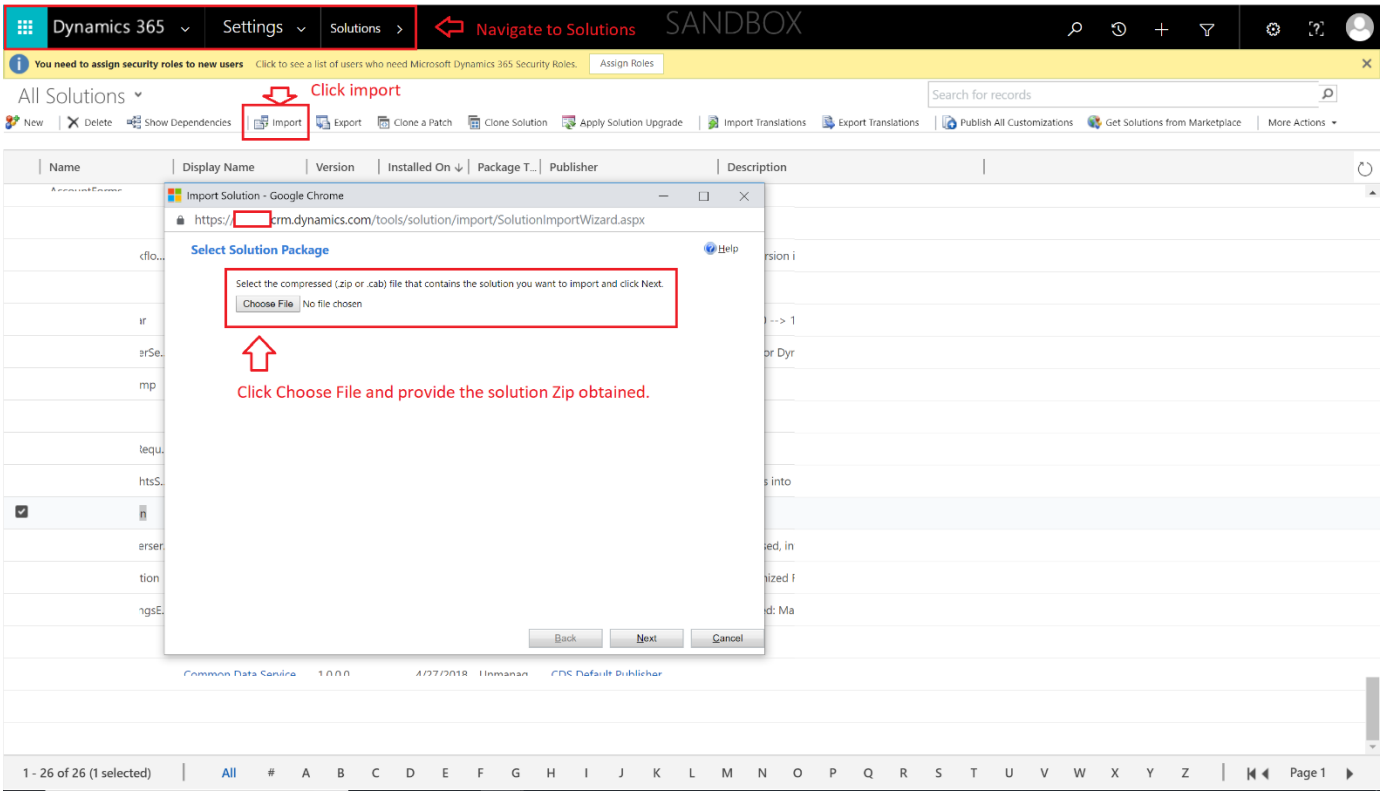
4 Requirements:

4.1 The solution must be imported and owned by Global Admin who has a CRM System Administrator Account.
4.2 The plugin must run under the Global Admin who is also a CRM System Administrator in the Organization.

5 Installation:

5.1 Navigate to Solutions page in D365 CRM. (D365 CRM => Settings => Solutions)

5.2 Import Solution by Clicking on import and selecting the Solution Provided.



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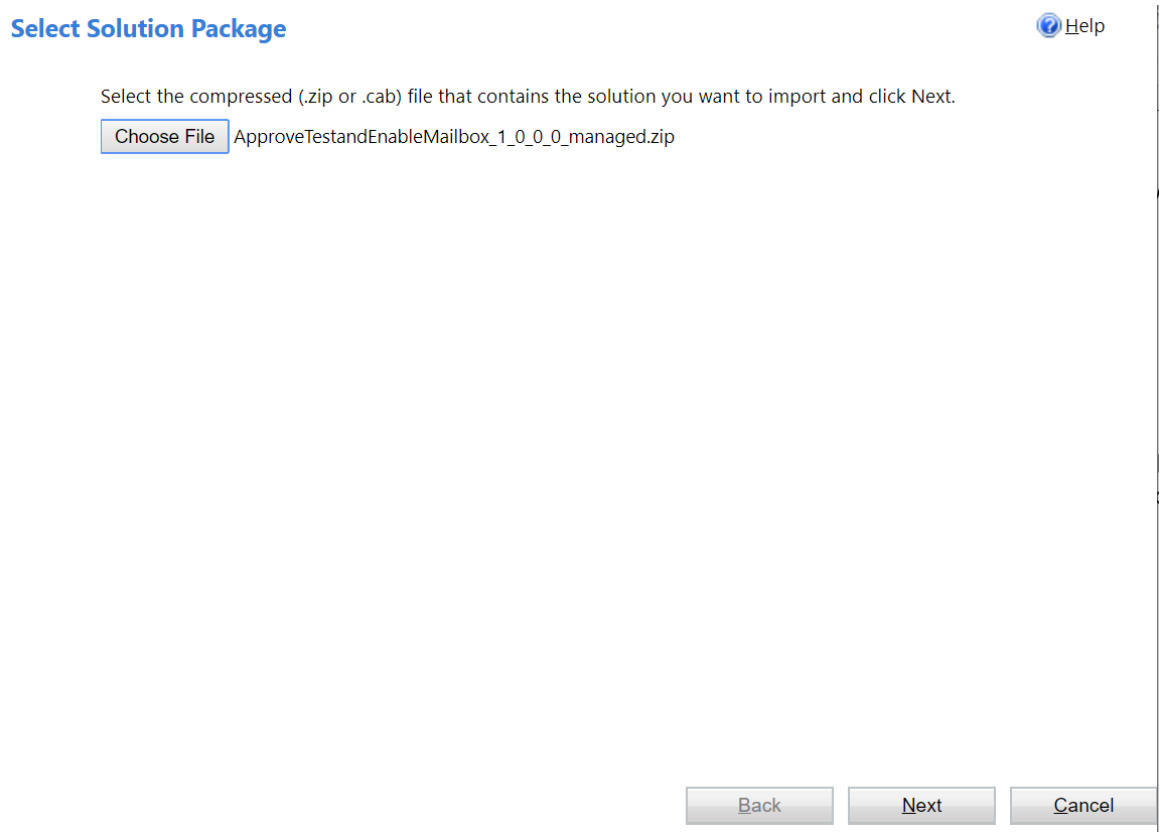
5.3 Once the file is you will see the following screen. Click next to procced.



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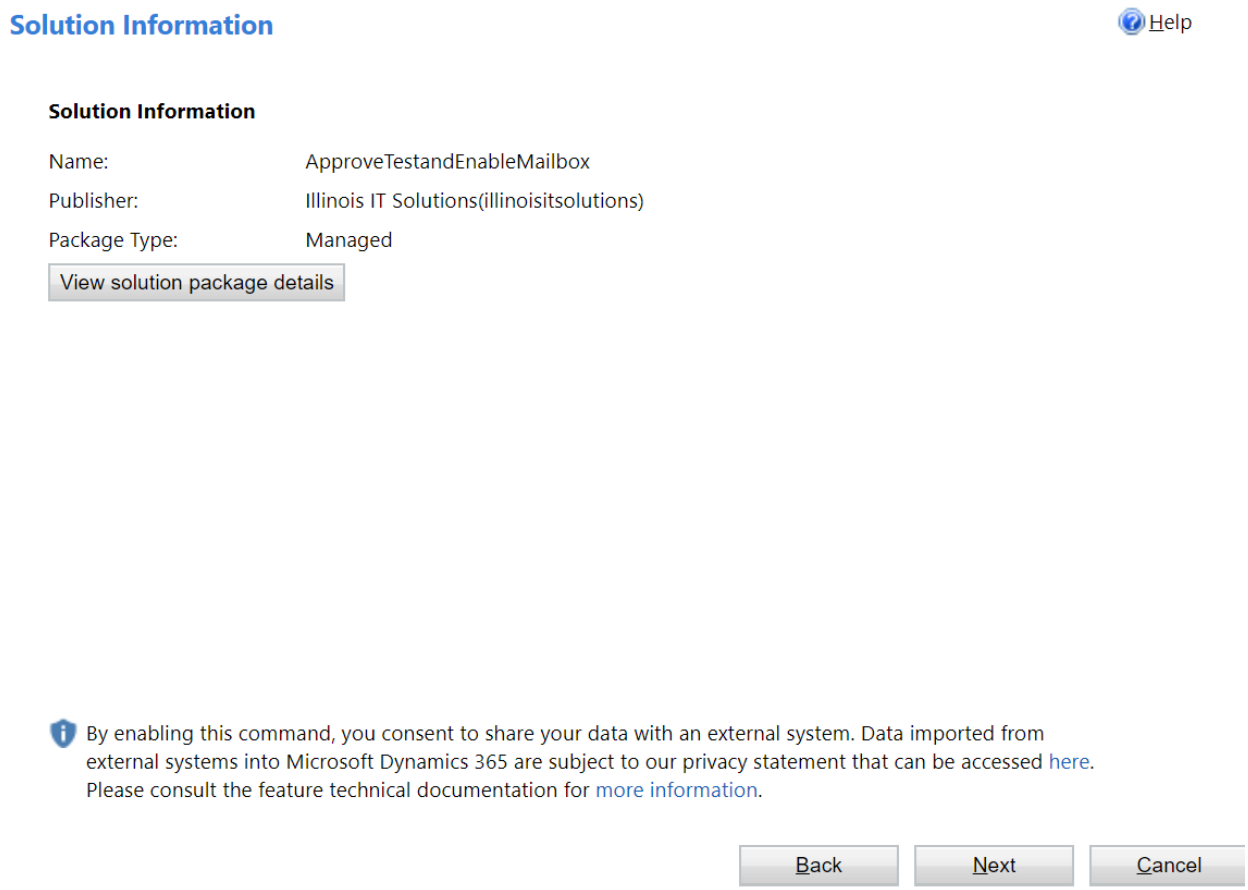
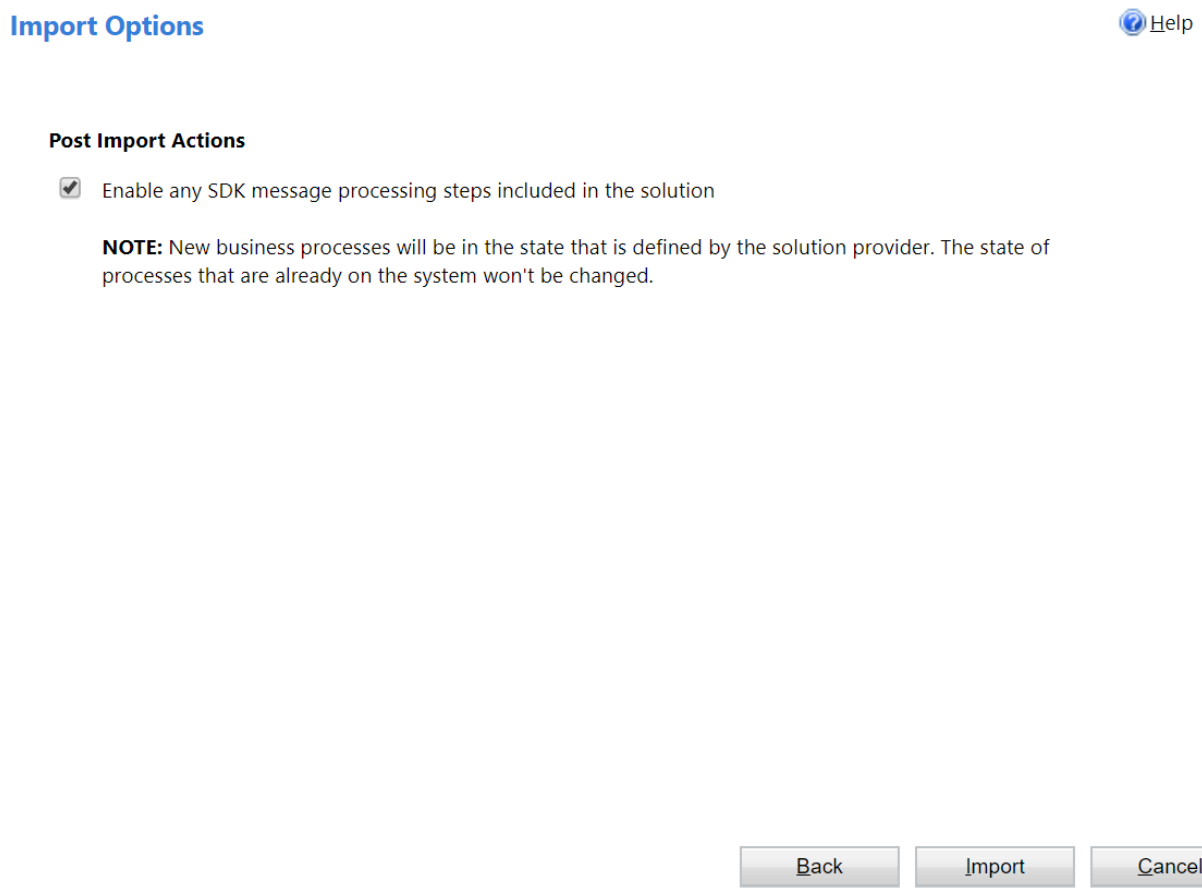
5.4 During the import process you will see a confirmation of the solution before you can import. Verify the correct information is displayed and procced with the import.



5.5 Select the Check box to enable SDK Steps within the solution post import.



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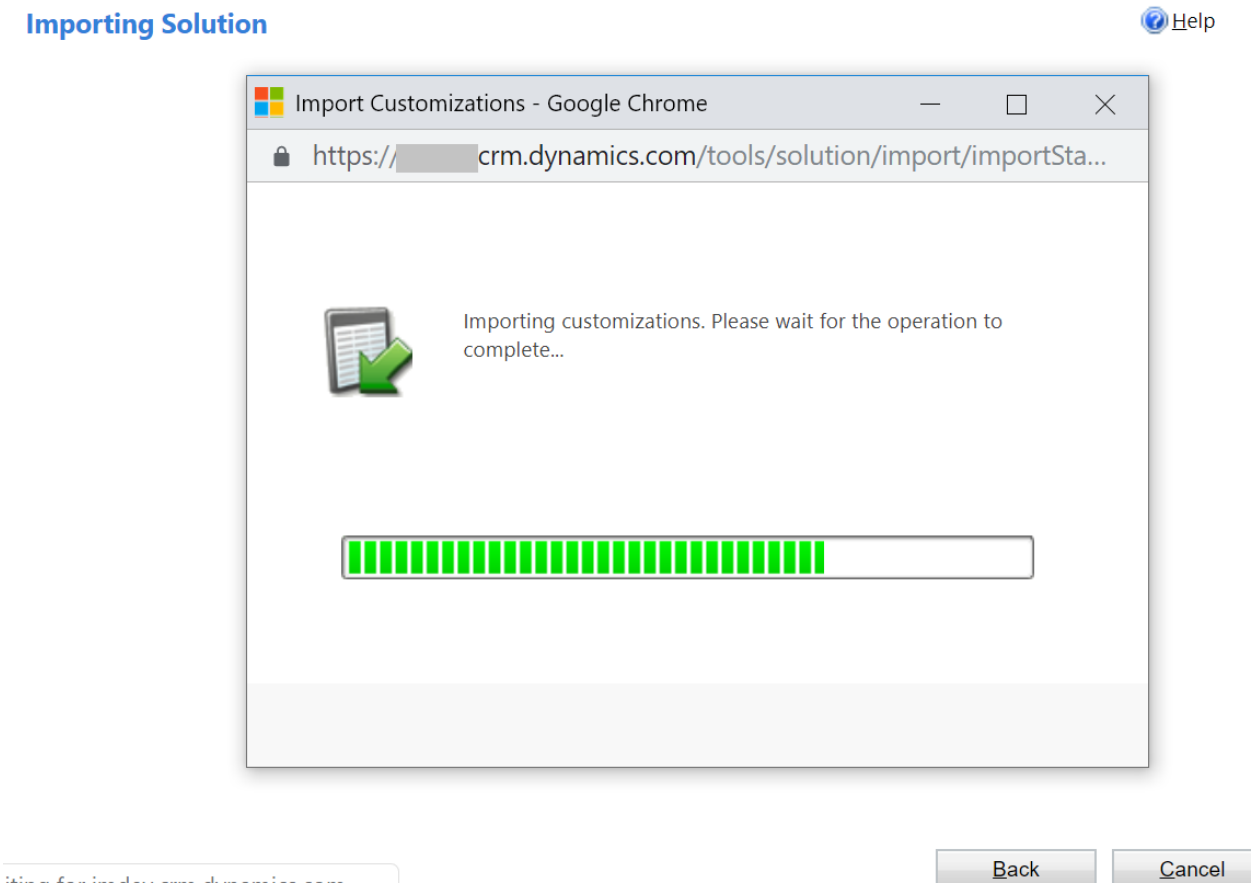
5.6 import progress will appear as follows:



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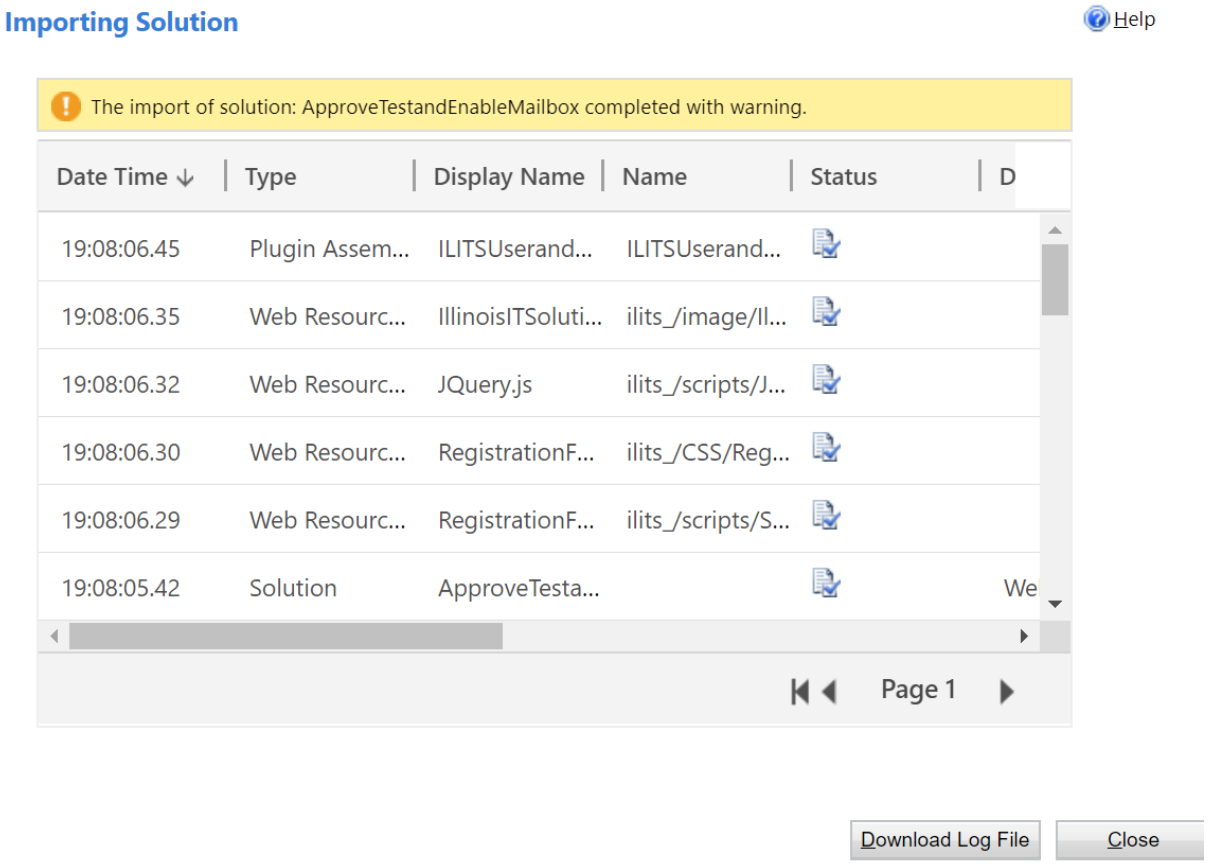
5.7 Import successful: upon successful import Close the dialog.
Note: Since this is a managed solution it is auto published during import.



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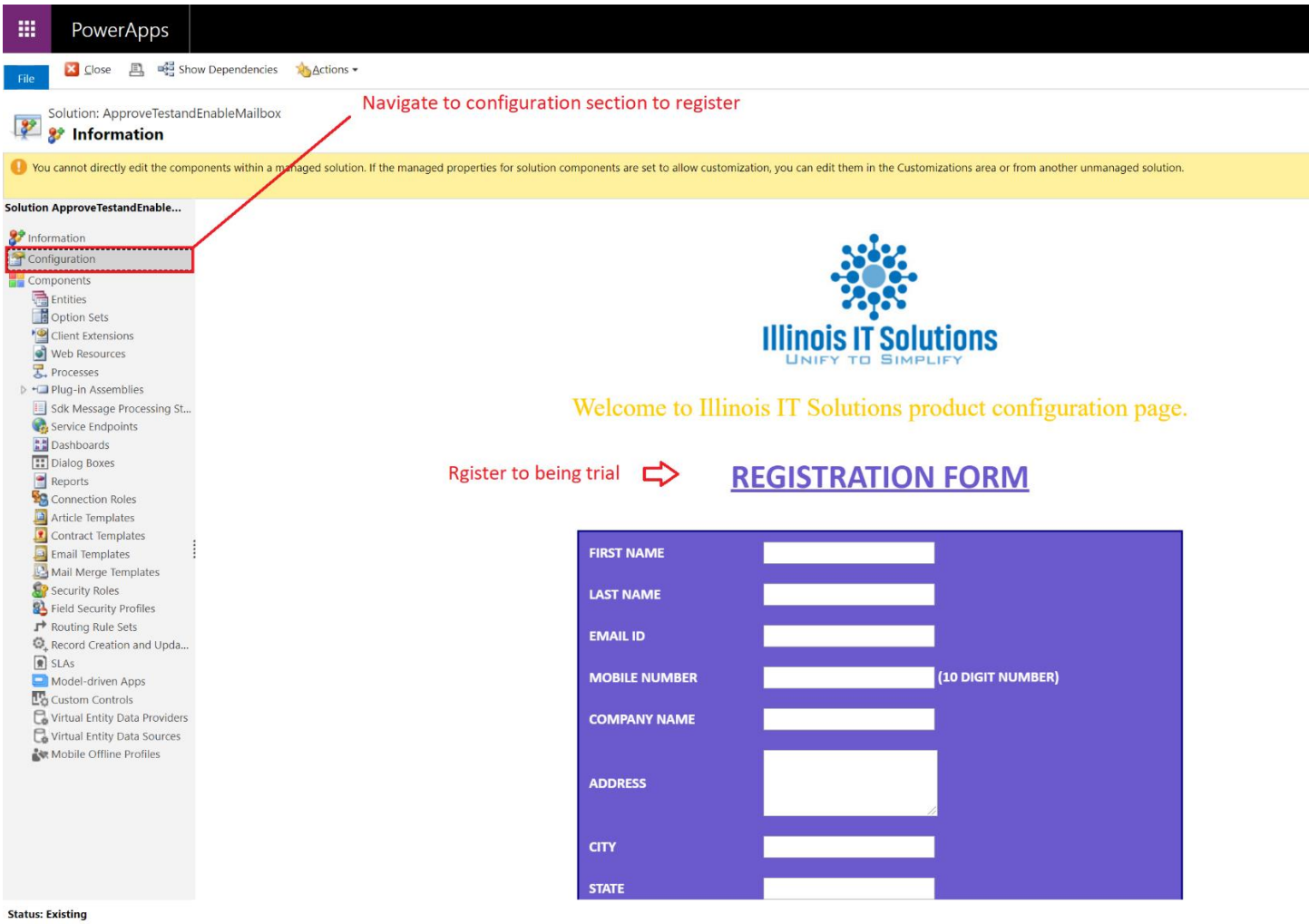
6 LICENSING:

6.1 Registration:

NOTE: To start your trial first install/import the solution into your D365 CRM organization. After installing the solution file, you need to register your profile online (to begin trial).

6.1.a Open the imported solution and navigate to Configuration as displayed below:



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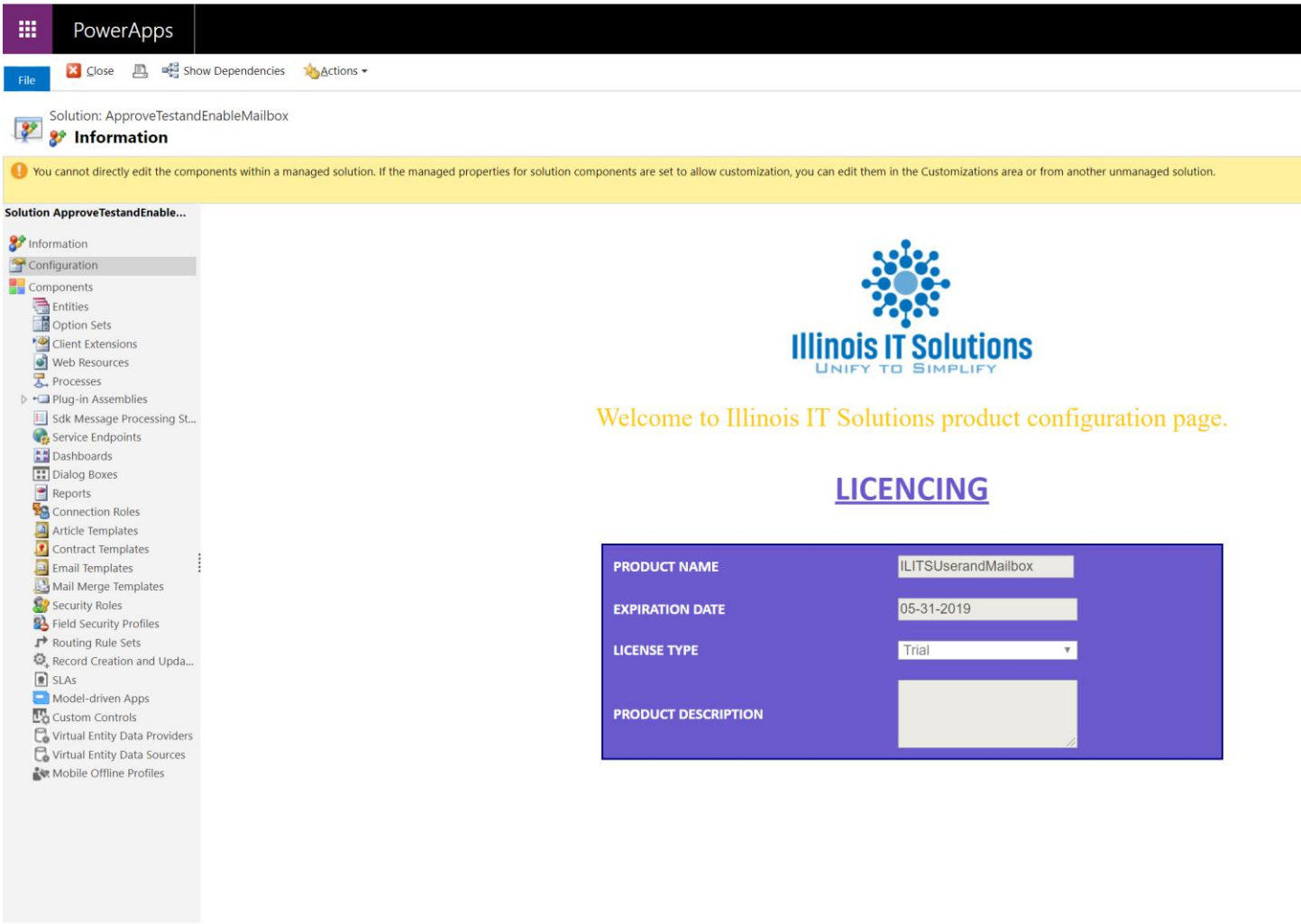
6.1.b. Once registered you will notice the Trial has begun and your plugin will start firing based on the above events. There is no extra configuration needed within the Solution. To renew your license please contact techsupport@ilitsol.com



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7 MAINTENANCE:

We like to keep our code up to date and whenever D365 CRM code changes we ensure our products are up to date and in line with changes Microsoft pushes. If we notice changes are required to our code we will update the solution and communicate with you to plan release of newer version of the solution.
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We assure you quality. If you find a BUG within our solution we will fix it for free. Any new feature addition will be considered case by case and will be worked on a Time and Material basis. Contact TechSupport@ilitsol.com

8 CONTACT:

The Team
Illinois IT Support
https://ilitsol.com
Unify to Simplify
TechSupport@ilitsol.com